No sweat, I have been testing and forms are low volume but arriving. We should talk at some point about special circumstances like when the site suffers badly (like tonight between 6-6:45) historically, the restarts and jacking around of the servers to get it back up have caused some issues re: the Talisma email extraction.

I understand the need to have some framework around on call hours, but if ______ and myself are up at all hours making sure things get back on track, we are likely to need some commitment from the ______ for these moments of trauma, especially with the pending SLAs for CSP publishers. For tonight, we’re good.

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Hi ______.

The on call shift ended at 5pm. Someone can check it tomorrow morning but I am out of the house now and cannot check it. Let me know if this is a problem.

Thanks,

[Signature]

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Can someone take a look and make sure mail to Talisma is still groovy?

[Signature]