

From: [REDACTED] </O=ITHAKA/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=[REDACTED]>
Sent: Sunday, September 26, 2010 11:59 AM
To: [REDACTED] <[REDACTED]@ithaka.org>
Cc: [REDACTED]@ithaka.org>; [REDACTED] <[REDACTED]@ithaka.org>; [REDACTED]@ithaka.org>; [REDACTED] <[REDACTED]@ithaka.org>
Subject: Re: website sad

They are blocked at the firewall now and the scraper is also blocked. We will need to involve [REDACTED] and [REDACTED] to enable them again when MIT can assure us they have the situation resolved.

Thank you [REDACTED] and [REDACTED] for patching us up!

On Sep 26, 2010, at 11:33 AM, "[REDACTED]" <[REDACTED]@ithaka.org> wrote:

> I am out having breakfast and will tip off out contact at MIT around noon.

>
> [REDACTED]
> [REDACTED]
> JSTOR | Portico
>
> [REDACTED]@ithaka.org
> [REDACTED]
>
>
>

> On Sep 26, 2010, at 11:00 AM, [REDACTED] <[REDACTED]@ithaka.org> wrote:

>> FYI: [http://\[REDACTED\]](http://[REDACTED]). We are going to block them at the network level this is too much activity for the system.

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>>

>> On Sep 26, 2010, at 10:47 AM, [REDACTED] wrote:

>>> scraper is back on 18.55.6.216 since 8am. Still MIT's network range -- which is 18.0.0.0/8 I guess.

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>>> On Sep 25, 2010, at 10:54 PM, [REDACTED] wrote:

>>>> We probably need a session creation rate limit to catch this one.

>>>> On Sep 25, 2010, at 10:08 PM, "[REDACTED]" <[REDACTED]@ithaka.org> wrote:

>>>>> The follow up question is why aren't Literatum blocking tools getting them at the 300 mark if they are indeed downloading PDFs. We aren't seeing anything on the blocking front.

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>>>>>

>>>>>

>>>>> [REDACTED]

>>>>>

>>>>>

>>>>>

>>>>> From: [REDACTED]

>>>>> Sent: Saturday, September 25, 2010 10:04 PM

>>>>> To: [REDACTED]

>>>>> Cc: [REDACTED]

>>>>> Subject: Re: website sad

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>>>>> Actually, we're still getting hit heavily, but the bad guys aren't getting PDFs anymore. Just "go away" messages. So we should leave the blocking on.

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>>>>> On Sep 25, 2010, at 10:01 PM, "[REDACTED]" <[REDACTED]@ithaka.org> wrote:

>>>>>

>>>>> On second thought, screw em (very professional, I know). You mess with the bull, you get the horns. They are just as likely to start up again from an alternate IP and ruin my sleep tonight anyway. I'll reinstate em tomorrow morning if nothing else goes awry and let you know when I do.

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>>>>>

>>>>> [REDACTED]

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>>>>> From: [REDACTED]

>>>>> Sent: Saturday, September 25, 2010 8:53 PM

>>>>> To: [REDACTED]

>>>>> Cc: [REDACTED]

>>>>> Subject: Re: website sad

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>>>>>

>>>>>

>>>>> Word up. Jack em.

>>>>>

>>>>> On Sep 25, 2010, at 8:22 PM, "[REDACTED]" <[REDACTED]@ithaka.org> wrote:

>>>>>

>>>>> Knock em out if you need to. If you want me to jack em, just say the word...

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>>>>>

>>>>> [REDACTED]

>>>>>

>>>>>

>>>>>

>>>>> From: [REDACTED]

>>>>> Sent: Saturday, September 25, 2010 8:15 PM

>>>>> To: [REDACTED]

>>>>> Cc: [REDACTED]

>>>>> Subject: Re: website sad

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>>>>> The PDF download activity has actually increased since 6pm now.

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>>>>> see the lighter red line.

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>>>>> Actually, MIT is the heaviest hitter right now for pdf hits with this ip: 18.55.6.215.

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>>>>> On Sep 25, 2010, at 7:29 PM, [REDACTED] wrote:

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>>>>> Any chance the offending scraper has an IP from the Portland area? We had a tool from Portland State University apologize and admit he was using 3+ PCs to mass download after they went to his house and punched him in the face (if only).

>>>>>

>>>>> [REDACTED]

>>>>>

>>>>> -----Original Message-----

>>>>> From: [REDACTED]

>>>>> Sent: Saturday, September 25, 2010 7:02 PM

>>>>> To: [REDACTED]

>>>>> Cc: [REDACTED]

>>>>> Subject: Re: website sad

>>>>>

>>>>> grep -hr synchronized literatum/src/java | while read line ; do FIX IT ; done :)D

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>>>>> On Sep 25, 2010, at 6:55 PM, [REDACTED] wrote:

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>>>>> Without a *new type of* thread pileup, I mean.

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>>>>> On 9/25/10 6:55 PM, [REDACTED] wrote:

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>>>>> Indeed; some champs like [REDACTED] have over 1000 threads stuck there,

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>>>>> while others have more like 50 or so.

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>>>>> Someday I'd like to have a month where we don't run into a thread pileup

>>>>>

>>>>> in this fine piece of software.

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>>>>> On 9/25/10 6:51 PM, [REDACTED] wrote:

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>>>>> observing lots of pdf scraping and this:

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>>>>> java.lang.Thread.State: BLOCKED (on object monitor)

>>>>>

>>>>> at com.atypon.literatum.persistence.database.AbstractDb.generateId(AbstractDb.java:830)

>>>>>

>>>>> - waiting to lock<0xffffd7d1b810b58> (a com.atypon.literatum.persistence.database.[REDACTED])

>>>>>

>>>>> at com.atypon.literatum.acs.logger.LogIDGenerator.newID(LogIDGenerator.java:53)

