

From: [REDACTED] <[REDACTED]@jstor.org>
Sent: Wednesday, September 29, 2010 4:31 PM
To: [REDACTED] <[REDACTED]@ithaka.org>
Subject: [JIRA] Commented: (OPS-1813) Create an ACL on the [REDACTED] to block a list of IP addresses

[[http://\[REDACTED\]](http://[REDACTED])]

[REDACTED] commented on OPS-1813:

And now, please unblock the blocked 18.55.6.0/24 MIT range.

> From: [REDACTED]
> Sent: Wednesday, September 29, 2010 4:10 PM
> Subject: FW: JSTOR Abuse at MIT
>
> Hey [REDACTED],
> Can you give [REDACTED] the go ahead to unblock the MIT Class C range at [REDACTED] earliest convenience?
> Thanks,
> [REDACTED]

> Create an ACL on the [REDACTED] to block a list of IP addresses
> -----
>
> Key: OPS-1813
> URL: [http://\[REDACTED\]](http://[REDACTED])
> Project: Operations
> Issue Type: Task
> Components: Literatum Site Operations
> Reporter: [REDACTED]
> Assignee: [REDACTED]
> Priority: Urgent
>
> [REDACTED],
> We're losing a battle with a scraper using Literatum's abuse prevention tools alone and we need to just block them at the network level. These two IP addresses currently need to be blocked (drop the packets, no reset, let them hang).

> 18.55.6.215
> 18.55.6.216
> This is urgent b/c the scraper is causing the entire site to suffer from lock contention in the jvms and actually

created a very short outage last night.

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This message is automatically generated by JIRA.

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If you think it was sent incorrectly contact one of the administrators:

[http://\[REDACTED\]](http://[REDACTED])

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For more information on JIRA, see: <http://www.atlassian.com/software/jira>