From: ██████████ <██@jstor.org>
Sent: Tuesday, October 12, 2010 8:46 AM
To: ████████████████@ithaka.org>
Subject: [JIRA] Commented: (OPS-1843) Quantify MIT Abuse Cases

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[http://██
██████████████████████████████████]

████████ commented on OPS-1843:

The following is the message from MIT. We need specifics and an assessment if we can restore their ClassB or Class C at this point.

Hello ██████,
Could you supply the IP address(es) and dates/times of this activity so we can investigate? I do not see any other message to me from JSTOR about this.

Is it possible to restore access to MIT aside from the appropriate class C range, or even class B range? That would stop the activity without excluding thousands of innocent users who are not misusing the system. While we understand your reasoning below, it's also true that we simply do not see campus-wide shutdowns from our providers these days. That method was unfortunately not uncommon in the 90's but is not a current practice for our providers because it has not been shown to be necessary to stem excessive use and has such negative service impacts.

Thank you, and I look forward to hearing back from you.

████████████

> Quantify MIT Abuse Cases
> -----------------------
>
>   Key: OPS-1843
>   URL: http://██████████████████████████
>   Project: Operations
>   Issue Type: Task
>   Reporter: ████████████
>   Assignee: ████████████████
>   Priority: High
>
>██████████████ is requesting a summary of both recent MIT abuse incidents to include...
> Start / Stop times
> # of articles downloaded
> IPs of origin
> affects on servers
> ...any other relevant information as needed.

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This message is automatically generated by JIRA.
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If you think it was sent incorrectly contact one of the administrators: http://██████████████████████████████████

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For more information on JIRA, see: http://www.atlassian.com/software/jira