

**From:** [REDACTED]@jstor.org>  
**Sent:** Tuesday, October 12, 2010 11:56 AM  
**To:** [REDACTED] <[REDACTED]@ithaka.org>  
**Subject:** [JIRA] Issue Comment Edited: (OPS-1845) Restore MIT IP Addresses

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[ [http://\[REDACTED\]](http://[REDACTED]) ]

[REDACTED] edited comment on OPS-1845 at 10/12/10 11:55 AM:  
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[REDACTED] spoke about rate-limiting the 18/8 subnet (JIRA Ops 1842).  
Let me know if this is something you want be to investigate. We should  
be able to on the new [REDACTED]

From: [REDACTED] <[REDACTED]@ithaka.org>

[...]

Given the size of pdfs, I am serious about setting an all out bandwidth  
limit for that net on the firewall if it's possible technically.

They were using about 50mb of bandwidth for a good part of Saturday. So, if  
we limit the whole thing to 1-5mb that should keep the problem on their side  
rather than ours. They'll run out of bits before we start to have site  
problems. Though, that abuse appliance [REDACTED] was talking about after last  
time sounds much effective than thi\$ idea ;).

--

[REDACTED]  
[REDACTED]  
[REDACTED]  
ITHAKA

[REDACTED]  
W: [REDACTED]

F: [REDACTED]

C: [REDACTED]

ITHAKA ([www.ithaka.org](http://www.ithaka.org)) is a not-for-profit organization that helps the  
academic community use digital technologies to preserve the scholarly

record and to advance research and teaching in sustainable ways. We provide innovative services that benefit higher education, including Ithaka S+R, JSTOR, and Portico.

was (Author: [REDACTED]):

[REDACTED] spoke about rate-limiting the 18/8 subnet (outside of JIRA). Let me know if this is something you want be to investigate. We should be able to on the new [REDACTED].

From: [REDACTED] <[REDACTED]@ithaka.org>

[...]

Given the size of pdfs, I am serious about setting an all out bandwidth limit for that net on the firewall if it's possible technically.

They were using about 50mb of bandwidth for a good part of Saturday. So, if we limit the whole thing to 1-5mb that should keep the problem on their side rather than ours. They'll run out of bits before we start to have site problems. Though, that abuse appliance [REDACTED] was talking about after last time sounds much effective than thi\$ idea ;).

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[REDACTED]  
[REDACTED]  
[REDACTED]

ITHAKA

[REDACTED]

W: [REDACTED]

F: [REDACTED]

C: [REDACTED]

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> Restore MIT IP Addresses

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>

> Key: OPS-1845

> URL: [http://\[REDACTED\]](http://[REDACTED])

> Project: Operations

> Issue Type: Task

> Reporter: [REDACTED]

> Assignee: [REDACTED]

> Priority: Urgent

>

> [REDACTED] is asking that the MIT range be restored. [REDACTED] asked that we take a metered approach and ease them back in if we can. I realize the whole Class A range is blocked at the firewall, but if we could enable the IPs not involved in this latest incident (aka, leave the Class C range suspended) that would be ideal in my estimation. Please advise.

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This message is automatically generated by JIRA.

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If you think it was sent incorrectly contact one of the administrators:

[http://\[REDACTED\]](http://[REDACTED])

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For more information on JIRA, see: <http://www.atlassian.com/software/jira>