

**From:** ██████████ </O=ITHAKA/OU=FIRST ADMINISTRATIVE  
GROUP/CN=RECIPIENTS/CN=██████████>  
**Sent:** Thursday, October 14, 2010 1:28 PM  
**To:** ██████████ <██████████@ithaka.org>  
**Subject:** Re: Abuse Page?

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I assume that we will need to get some links on that page, as well. Should we set some time up to discuss and knock this out? Might be a good JIT.

On 10/14/10 9:50 AM, "██████████" <██████████@ithaka.org> wrote:

I am down for that. If Literatum auto-blocks them, they get this message...

Access Suspended

Access to JSTOR from your current IP address (██████████) has been suspended. We will be in contact with the administrators at your institution directly and will work to have access restored as quickly as possible. For more information, please contact JSTOR Support.

...if we have to implement procedures as we did with MIT, I'd be very interested in having a page that their IP resolves to.

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**From:** ██████████  
**Sent:** Thursday, October 14, 2010 8:34 AM  
**To:** ██████████  
**Subject:** Abuse Page?

Hi ██████████,

Do we want to create an abuse page for when we have to block an institution due to abuse reasons? We could create a new website that can host this page, so we don't impact other performance (i.e. Of about.jstor.org) and give users a bit more of a reason why we are blocking them.

Thanks,

██████████