From: ██████████████████@jstor.org>
Sent: Thursday, October 21, 2010 9:02 AM
To: ████████ < ████████@ithaka.org>
Subject: [JIRA] Commented: (OPS-1845) Restore MIT IP Addresses

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[http://██
████████████████████████████]

████████ commented on OPS-1845:

Please see █████ suggestion below and comment at will. I'll need to be in touch with ██ and the rest of senior management this afternoon about the feasibility of their request.

Hello █████,

I apologize for the delay in responding. I have been waiting for more detail from our IS&T group, but I still don't have that information. In the meanwhile, I am hoping we can move forward with our discussions to make the technical changes necessary to implement our additional authorization layer, which we call "econtrol."

We would like to try an additional tweak to our normal 'econtrol' process if it is possible on the JSTOR end. If JSTOR could use an Apache mod_rewrite to redirect any activity from the MIT IP addresses (aside from those for our proxy server) to our proxy server, our patrons would not have to remember to use a special gateway to get to JSTOR. This would be a big benefit to our patrons. Would this be feasible for JSTOR?

When we are ready for the change, we will need you to reduce the authorized MIT IP ranges list you appended below to these:

18.51.1.222
18.7.29.240

Ultimately only the second address will be needed, but we are in transition from one proxy server to another. If you can implement the server-side configuration change mentioned above, we would currently be redirecting to 18.51.1.222, though we'd have to change to the other address in the next few months.

Please do not make any change yet, as we want to send information to our patrons before the switch so that they will be aware of the changes in the access model. We are preparing the communications now, but we need to know whether JSTOR can implement the apache mod_rewrite before we finalize those messages, since that information will determine what we have to tell our patrons about access.

I have copied ████████████ from our IS&T group here -- if there are technical questions about the Apache mod_rewrite you will be best served by going direct to ███. I have also copied the ████████████████████████ ████████████, as ██ will be the one making the changes on our end to EZproxy. Those changes will need to precede the changes on JSTOR's end.

In at least partial answer to your inquiry below, we offer guests access to the MIT network. However, once we

institute our additional authorization layer for JSTOR, this route will be closed to guests. So we will have closed the pathway through which the excessive use occurred.

We look forward to moving forward with an econtrol implementation with or without the apache code --

Thanks very much,

███

> Restore MIT IP Addresses
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>
>   Key: OPS-1845
>   URL: http://█████████████████████████
>   Project: Operations
>   Issue Type: Task
>   Reporter: ████████████
>   Assignee: ██████████
>   Priority: Urgent
>
> ████ is asking that the MIT range be restored. ██asked that we take a metered approach and ease them back in if we can. I realize the whole Class A range is blocked at the firewall, but if we could enable the IPs not involved in this latest incident (aka, leave the Class C range suspended) that would be ideal in my estimation. Please advise.

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