

From: [REDACTED]@jstor.org>
Sent: Wednesday, November 17, 2010 2:46 PM
To: [REDACTED] <[REDACTED]@ithaka.org>
Subject: [JIRA] Resolved: (OPS-1891) Atypon support request for scripting at Literatum Admin Tool Sessions Abuse Rule

[[http://\[REDACTED\]](http://[REDACTED])]

[REDACTED] resolved OPS-1891.

Assignee: [REDACTED] (was: [REDACTED])
Resolution: Fixed

> Atypon support request for scripting at Literatum Admin Tool Sessions Abuse Rule

> -----

>

> Key: OPS-1891

> URL: [http://\[REDACTED\]](http://[REDACTED])

> Project: Operations

> Issue Type: Task

> Components: Literatum Site Operations

> Reporter: [REDACTED]

> Assignee: [REDACTED]

> Priority: Medium

>

> Summary: I turned the sessions by time abuse rule on to in the week after the MIT abuse recurred and the 5000 by hour caught nothing.

> Rule: 1000 sessions per IP per hour = permanent block

> Caught a fish in Southwest Jiatong University who were in the middle of a "trial". Only one of their many IPs that also got busted by the 300 PDF download rule. We shut down the trial and slapped them on the wrist, but I digress.

> I went to unblock the 1000 sessions fella and got a Literatum based error. See screen shots and details in the Bugzilla [http://\[REDACTED\]](http://[REDACTED]) [REDACTED] is asking to run a SQL query and may need to dig deeper. Can one of you wonderful gents assist me here.

> Impact: None right now, that IP can't access JSTOR and they aren't participants, but I am reticent to implement the rule until we can unblock those that get jacked. I believe we could get to a pretty low threshold that might catch MIT or MITesque activity, but I need to ratchet down further to get there.

> For Fun: Can the same someone take a look at the block itself. It would be helpful to have an expert opinion on whether this fired on a per server or per server center basis. Assuming we are safe in presuming it doesn't account for MDC since MIT had no issues with the 400K.

> For Style: Under what component should this live?

>

--

This message is automatically generated by JIRA.

-

If you think it was sent incorrectly contact one of the administrators:

[http://\[REDACTED\]](http://[REDACTED])

-

For more information on JIRA, see: <http://www.atlassian.com/software/jira>