

From: ██████████ </O=ITHAKA/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=██████████>
Sent: Tuesday, December 7, 2010 10:35 PM
To: ██████████@ithaka.org>; ██████████@ithaka.org>; ██████████@ithaka.org>; ██████████@ithaka.org>; ██████████@ithaka.org>; ██████████@ithaka.org>; ██████████@ithaka.org>; ██████████@ithaka.org>
Subject: MIT Abuse Update
Attach: image003.png

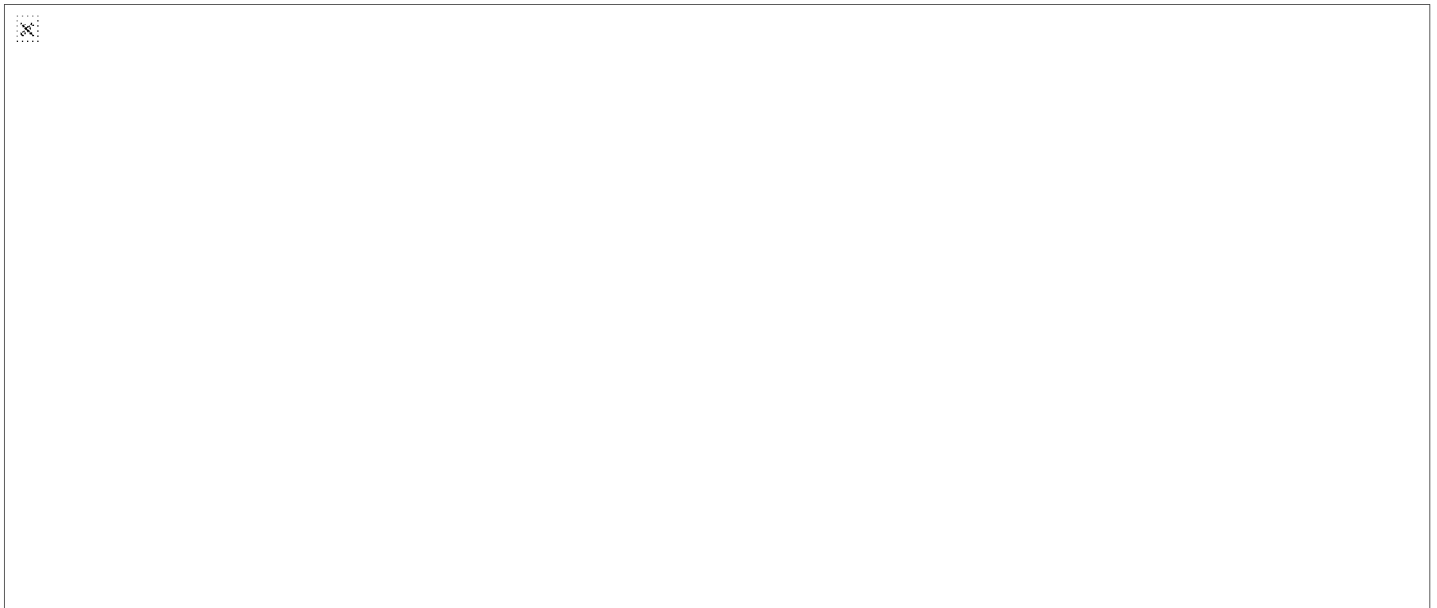
Good Evening,

I am wanting to report developments on the solution we proposed to MIT and to update everyone on where we stand currently.

First, and as a refresher...

1. We suggested placing a visual cue for all IP authenticated users at MIT not accessing JSTOR through their proxy IP
2. The visual cue, will have accompanying text and a hyperlink redirecting users through MIT's proxy
3. All users accessing JSTOR through the MIT proxy will NOT see this add and will access JSTOR as expected
4. All non-MIT users will NOT see this Ad
5. This allows MIT to track all users accessing JSTOR going forward
6. It is scheduled to be release to Omega tomorrow

...this is a screen shot of the functionality from a Interface development server. Note that the text is just a place holder and will support HTML and hyperlinks. We'll need to address the actual text with MIT once testing is complete. I have been in touch with ██████████ at MIT about this last week and again today to make ██████████ aware of our progress.



Second, we intend to inquire further as to the resolution with the individual(s) responsible. ██████████ and I had a very helpful conversation this morning, ferreting out the differences between the solution as prevention focused and the identification as resolution focused. Two separate issues, both needing resolution and attention. I intend to use our successful test of the prevention functionality to leverage more information on their resolution of the actual incident, namely pursuit of confirmation that the acquired content has been located and deleted.

I will work to place these issues on two separate tracks going forward, independent of progress against one or the other. A good point for discussion amongst the Abuse Team with regards to process for future incidents.

Please let me know if you have any questions or if additional information would be helpful.

Best,

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