

From: [REDACTED] <[REDACTED]@MIT.EDU>
Sent: Tuesday, January 4, 2011 10:24 AM
To: [REDACTED]@ithaka.org>
Cc: [REDACTED] <[REDACTED]@mit.edu>; [REDACTED]@mit.edu>
Subject: RE: MIT Activity Logs

[REDACTED] this is a reasonable question, and I'll defer to [REDACTED] for the more informed response.

I'll be in touch just as soon as we have everything set on this end to move to econtrol.

Best, [REDACTED]

[REDACTED]
[REDACTED]
MIT Libraries
P [REDACTED]
[REDACTED]@mit.edu
<http://libraries.mit.edu/scholarly>

-----Original Message-----
From: [REDACTED] [mailto:[REDACTED]@ithaka.org]
Sent: Tuesday, January 04, 2011 10:17 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: MIT Activity Logs

Thanks [REDACTED].

A further question, though we understand that the individual may have been able to accomplish this remotely, we do believe we successfully identified the building out of which this activity was coming.

Is it crazy to suggest that this building might be protected by an access system and that the number of people entering this building around noon, the day after Christmas might only be a handful of folks?

Please do let me know once we are able to convert MIT access to JSTOR through your econtrol system and we'll implement it immediately.

Best,

[REDACTED]

-----Original Message-----
From: [REDACTED] [mailto:[REDACTED]@MIT.EDU]
Sent: Tuesday, January 04, 2011 10:12 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: MIT Activity Logs

Hi [REDACTED]

Our network security team reports that this incident was caused by the same unidentifiable individual using bogus guest network registration information. They suggest you block the entire class B subnet 18.55.*.* , as the user is coming through various IP addresses in that subnet, not just under 18.55.6.*.

This incident would have been prevented by econtrol, so as we've all agreed, moving in that direction as swiftly as possible is the most productive way we can stop this from happening. With hindsight, it is perhaps unfortunate we all decided to wait for the landing page to be ready, opening up the possibility of another incident. But we are moving ahead now, and plan to get communications out this week and to ask you to make the IP switch next week.

Unfortunately, I'm sorry to have to report that as I understand it, our network security team does not expect to be able to identify the individual involved in these incidents. I wish I could say otherwise, because I realize that JSTOR would like more information and would like us to track the downloaded content to the source. For further discussion about this, I suggest you speak directly to [REDACTED] of our network security team, copied here, who was on our conference call about the first incident.

[REDACTED]

[REDACTED]
[REDACTED]
MIT Libraries

P [REDACTED]
[REDACTED]@mit.edu

<http://libraries.mit.edu/scholarly>

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]@ithaka.org]

Sent: Monday, January 03, 2011 10:53 AM

To: [REDACTED]

Subject: MIT Activity Logs

My apologies [REDACTED]

We sent 152824 pdf responses consisting of 87gb of data between 12:30 and 22:00. I've attached all the requests.

Thanks,

[REDACTED]