Two things:

1. First, I wanted to confirm that the workflow which you sent to me earlier (attached) was the normal workflow throughout the time period 9/24/10-1/6/11.
2. Second, can you send me a copy of the JSTOR terms of service (which you acknowledge as you obtain an article), again as they would have appeared throughout the same time period.

Thank you. Steve

Dear Steve,

Attached are materials responsive to the subpoena, along with a signed Certificate of Authenticity.

We will forward additional materials (including internal communications) in due course.

Please let me know if you have any questions.