

From: [REDACTED] </O=ITHAKA/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=[REDACTED]>
Sent: Friday, July 15, 2011 3:57 PM
To: 'Heymann, Stephen (USAMA)' <Stephen.Heymann@usdoj.gov>
Cc: [REDACTED]@ithaka.org>; [REDACTED]
[REDACTED]@debevoise.com>
Subject: One Other Question

According to our tech guys, during this time period we had ~60 servers serving JSTOR to the public (we have 60 servers for public display, but not all are serving public 100% of the time). They are evenly distributed across Manchester UK, Princeton, and Ann Arbor, 20 servers per data center. During the incidents mentioned here, the sessions associated with this activity were isolated to one data center and that datacenter experienced degradation across all servers. Simple answer...

~60 servers total

~20 servers were impaired concurrently on these dates, no double counting.

From: Heymann, Stephen (USAMA) [mailto:Stephen.Heymann@usdoj.gov]
Sent: Monday, July 11, 2011 7:57 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: One Other Question

Approximately how many of JSTOR's computers were affected on September 25, September 26 and October 9?
(Without double counting if the same computer was impaired on more than one day by the excessive downloading on those dates.)

Thanks again.